

Privacy Notice

What Information We Collect

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

- **Children's Privacy**

No one under age 18 should provide any Personal Information to us in any way. We do not knowingly collect Personal Information from children under 18. Parents and guardians should supervise their children's activities at all times.

Why We Collect This Information

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the site;
- To further develop, customize and improve our site, based on Visitors' and Users' common or personal preferences, experiences and difficulties;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To facilitate, sponsor and offer certain contests, events and promotions, determine participants' eligibility, monitor performance, contact winners and grant prizes and benefits;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services; and
- To comply with any applicable laws and regulations.

Where Do We Store This Information

Éclectique Crafts & Gifts is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How We Collect This Information

- Cookies

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

Éclectique Crafts & Gifts is hosted on the Wix.com platform. It's important to note that third-party services, such as Google Analytics or other applications offered through the Wix App Market, or utilizing other tracking technologies through Wix's services, may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by the Éclectique Crafts & Gifts Privacy Policy or the Wix Privacy Policy. (<https://www.wix.com/about/privacy>)

- Surveys & Contests

From time-to-time our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

How Is This Information Used

We will only use your Personal Information for the purposes noted above where we are satisfied that:

- Our use of your Personal Information is necessary to perform a contract or take steps to enter into a contract with you (e.g. to provide you with a website builder, to provide you with our customer assistance and technical support), or
- Our use of your Personal Information is necessary to comply with a relevant legal or regulatory obligation that we have, or
- Our use of your Personal Information is necessary to support legitimate interests that we have as a business (for example, to maintain and improve our site by identifying user trends and identifying technical issues), provided it is conducted at all times in a way that is proportionate, and that respects your privacy rights.

Communications From Éclectique Crafts & Gifts

We may contact you to notify you regarding your account, to send you promotional content and messages, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce applicable national laws, and any agreement we may have with you. For these purposes we may use your Personal Information to contact you via email, telephone, text messages, postal mail and similar forms of communication.

- Promotional Messages

If you do not wish to receive such promotional messages or calls, you may notify Éclectique Crafts & Gifts at any time or follow the “Unsubscribe” or “STOP” instructions contained in the promotional communications you receive. We take steps to limit the promotional content we send you to a reasonable and proportionate level, and to send you information which we believe may be of interest or relevance to you, based on your information.

Sharing Personal Information With Third-Parties

Your Personal Information may be shared with third parties or, they may be allowed access to it, in the following manners and instances:

- Third Party Services

Wix: Éclectique Crafts & Gifts is hosted on the Wix.com platform. Your data may be stored through Wix.com’s data storage, databases and the general Wix.com applications. The Privacy Policies, regarding such information is governed by Wix.

- Social Media

Features such as the “Twitter Follow” button or the “Facebook Like” button, may collect information such as your IP address or which page you are visiting on our Website, and may set a cookie to enable them to function properly. Your interactions with these third parties’ Social media features are governed by their policies and not ours.

- Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

- Orders

To buy from the Éclectique Crafts & Gifts Store, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we’ll use this information to contact you.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

- Shipping

We use an outside shipping company to ship orders, and a credit card processing company to bill users for goods and services. These companies do not retain share, store or use personally identifiable information for any secondary purposes beyond filling your order.

- Law Enforcement, Legal Requests and Duties

Where permitted by local data protection laws, Éclectique Crafts & Gifts may disclose or otherwise allow others access to your Personal Information pursuant to a legal request, such as a subpoena, legal proceedings, search warrant or court order, or in compliance with applicable laws, if we have good faith belief that the law requires us to do so, with or without notice to you.

- Protecting Rights and Safety

Éclectique Crafts & Gifts may share your Personal Information with others if we believe in good faith that this will help protect the rights, property or personal safety of Éclectique Crafts & Gifts, any of our Users, or any member of the general public, with or without notice to you.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information, such as credit card data, that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

Éclectique Crafts & Gifts is hosted on the Wix.com platform. All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Regardless of the measures and efforts taken by Éclectique Crafts & Gifts, we cannot and do not guarantee the absolute protection and security of your Personal Information, or any other information you share with Éclectique Crafts & Gifts or anyone else.

Your Access To And Control Over Information

It is imperative that you have control over your Personal Information. Éclectique Crafts & Gifts is taking steps to enable you to access, receive a copy of, update, amend, delete, or limit the use of your Personal Information.

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

We will make all reasonable efforts to honor your request promptly (unless we require further information from you in order to fulfil your request), subject to legal and other permissible considerations.

Before disclosing the requested Personal Information, we may ask you for additional information in order to confirm your identity and for security purposes.

Privacy Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions Or Concerns

If you have any questions, please feel free to contact us by email at info@eclectiquecrafts.com or via telephone at 877-372-6767.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 877-372-6767 or via email at info@eclectiquecrafts.com.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@galerieeclectique.com.